

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
5/25	Tom Esquivel	GREG MORGAN	Sam Zavala	504-461-1006 L-1759

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
VOLVO BRILLER	12-24 CANS	1-TESTING	1-CAN

Question	User's Response
Did it clean sufficiently	YES, BUT NEEDED HELP. SCRUBBING/HELP
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	NO, ONLY
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES, OVERSPRAY ON ^{HOT} EXHAUST IS HORRIBLE
Did it leave an unacceptable residue	YES, ONLY
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD WITH HELP
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES WOULD TAKE 20% MORE LABOR TO CLEAN

User Comments

NEEDS WORK AS WELL AS SOME OF THE WATER BASED PRODUCTS
TESTED OVERSPRAY ON HOT EXHAUST CREATED A BAD
SMELL

Manager Comments

Automotive Aerosol Field Testing Interview

SANTA MONICA AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
			<i>JOHN ZAVADIL</i>	

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>BRINK'S PRO-3</i>	<i>12 CANS</i>	<i>1-MECH</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>YES</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>YES, LITTLE ONLY</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>YES, LITTLE ONLY</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product. (Terrible, almost as good, as good, better)	<i>ALMOST AS GOOD</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>YES, WOULD TAKE LONGER</i>

User Comments

DIDNT CLEAN AS WELL AS CURRENT CLEANERS - LET BEHIND TEST PARTS

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
5/24/84	RENE	EDUARDO	JON ZAVANTI	ACRONAL 804 L-7755

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
			1-CAN

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

CLEANED --E-DRIVED OK, BUT NOT CE MIST.

Manager Comments

BRAKE MASTERS

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning
Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	N/A (NO)
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	N/A
Did the product have a smell	YES. SMELL TO BAD TO USE
Did it have an objectionable odor	YES. SMELL TO BAD TO USE
Did it leave an unacceptable residue	N/A
Did it have too much foam	N/A
Cleaning versus current product. (Terrible, almost as good, as good, better)	//
Did you use more volume than your current cleaner	//
Did it take longer to clean	//
Did you like the product	//
Would you buy the test product	//
Would you buy the test product for home or personal use	//
Would you buy your current product for home or personal use	//
Would you switch to the test product (if less expensive, if more expensive)	//
Could you clean adequately if you had only the test product	//

User Comments

COULD NOT USE/TEST PRODUCT BOTH MECHANISMS - OWNER
IMMEDIATELY WERE TREATED BY NITRO/ANALYSTS - SMALL

Manager Comments

Automotive Aerosol Field Testing Interview

GERMAN AUTO TECH

Date	User	Owner / Manager	Interviewer	Product I.D.
5/17/04	GERMAN CRUZ	SERGE LEE	JOHN ZAVADIL	ACERONET 309 L-72502
<i>GERMAN C.S.S.A</i>				
Type of Cleaning Performed (Circle One Only)				
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning	
Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage	
			1-CAN	

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

*WOULD NOT BUY THE PRODUCT BECAUSE IT HAD TOO MUCH
MIST FOR GENERAL PURPOSE CLEANING*

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
6/24/84	BRUCE ABBOTT	JOHN RUSSELL	JEN ZWADLO	SCHAEFFER 7752

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
LYNOL BRACE CLEAN NON-FLUORINATED	6-12 CANS	NO TESTING	1-2 CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

WOULD NOT CUT GREASE -E-OIL, DIDNT DO WELL ON
DRUM BRAKE PIST. DIDNT WORK AS WELL AS THE WATER
BASED CLEANERS HE TRIED FOR TESTING

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
4/2/01	IRA SCUDER	IRA NEUMAN	JOHN ZAVADZKI	SOLAR KROONE 1-2752

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ISOPYMER BRAKE CLEANER	1-2 / WEEK	1- MCH.	3

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, OR AS GOOD.
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO, NOT REALLY
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES, IF LESS EXPENSIVE
Could you clean adequately if you had only the test product	YES.

User Comments

OVERALL PRODUCT WAS AS GOOD AS SOME OF
THE PRODUCT HE HAS USED

Manager Comments

Automotive Aerosol Field Testing Interview

Big Bug Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
8/24/04	R. CERVANTES	GEITY	JOE ZAVARZA	E-7750 K67216/114934883

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRUSH-ON	2-4 CANS	R. CERVANTES	1 CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DID NOT CLEAN TYPICAL ENGINE OIL - E - BOTTOM

Manager Comments

Automotive Aerosol Field Testing Interview

Big Bug Bus

Date	User	Owner / Manager	Interviewer	Product I.D.
8/24/04	R. CERVANTES	GEITY	JOE ZAVARZA	E-7750 K67-114034883

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRASS CLEANER	2-4 CANS	R. CERVANTES	1 CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DID NOT CLEAN TYPICAL ENGINE OIL - E - BOTTOM

Manager Comments

Automotive Aerosol Field Testing Interview

BRAKE MASTER

7750
ACETONE ONLY

Date	User	Owner / Manager	Interviewer	Product I.D.
7/13/04	BCN	RON KRAVITSKY	JOY ZAVADEL	6-7750

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ACETONE ONLY PARTS CLEANER MOL. BRK-1 CLEANER	4-12 CANS	1-MECH	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	AS GOOD AS BRK-1 CLEANER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	OK
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO, WOULD BUY SOMETHING BETTER
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

DON'T WORK AS GOOD AS SOLVENT CLEANER, BUT DID WORK AS WELL AS WATER BASED BRAKE WASHING EQUIPMENT.

Manager Comments

Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product ID.
7/26/94	KEN	MIKE HAWKER	JOHN ZAVADEL	ACCUTOL (HAWKER) 6-7730

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Mex. BRAKE WASH	2-4 CANS	KEN	

Question	User's Response
Did it clean sufficiently	YES - E - NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	NOT VERY GOOD CLEANER, NOT TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

NOT VERY GOOD GENERAL PURPOSE CLEANER

Manager Comments

Automotive Aerosol Field Testing Interview

MERCEDES-BENZ

Date	User	Owner / Manager	Interviewer	Product I.D.
8/2/04	FRANESCO	NTIC HUNTER	Tom Z	ACE POWER / HUNTER CARBON 2-2750

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MOC. Brake Cleaner	1-2 CANS	FRANESCO	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	YES, JUST AS GOOD AS MOC
Could you clean adequately if you had only the test product	YES

User Comments

LIKED FAST DRYING CLEANS ROADS ON VEHICLE

Manager Comments